



# Warranty

## BeefEater Barbecues Warranty Terms

### Barbecue

Barbecue Frame	Limited Lifetime
Stainless Steel burners	Limited Lifetime
Valves	5 Years
'Quartz Start' Ignition System	2 Years
Vaporizer Grids and Reflectors	2 Years
All Other Parts	2 Years

### Cooktops / Cooking Surfaces

Stainless Steel Grills	Limited Lifetime
------------------------	------------------

### Roasting Hoods

Body	Limited Lifetime
All other parts	1 Year

### Side Burners

Side Burner Frame	Limited Lifetime
Burner	5 Years
Cast Alloy parts	5 Years
All other parts	2 Years

### Trolleys

Stainless steel parts	Limited Lifetime
All other parts	1 Year

## SERVICE ASSISTANCE

To assist you when contacting your after sales service contact to arrange a service call please complete the following details and have them ready when you call.

Model number
Serial number
Retailer purchased from
Date of purchase
Gas type <input type="checkbox"/> LPG/Propane <input type="checkbox"/> NG

BeefEater Sales International  
 3-5 Birmingham Avenue  
 (PO Box 450)  
 Chester Hill NSW 2162  
 Phone: +61 2 9755 7912  
 Facsimile: +61 2 9755 7913  
 E-mail: mail@beefeaterbbq.com  
 Website: www.beefeaterbbq.com  
 USA Toll Free 1 866 550 2333



# Warranty

## Beefeater Barbecues Warranty Conditions

Should any part fail due to defective workmanship or faulty materials within the specified period from the date of purchase, BeefEater or its distributor will repair or, (at distributors option), replace the defective part free of charge.

- LP / Propane Gas Cylinder

The cylinder manufacturer is responsible for the materials, workmanship and performance of the gas cylinder. Contact your dealer or the cylinder manufacturer in respect of all warranty claims or service.

- Warranty Administration

In Australia, warranty is administered by BeefEater Barbecues. In other countries, contact your authorised BeefEater retailer for details of your BeefEater distributor.

- To ensure speedy processing of your warranty service claim, ensure that you record all specific details about your appliance in the space provided. Keep this information handy for future reference.

### Not Covered

Exposure of the barbecue appliance to the elements should be minimised. Once the unit has cooled and is cleaned, store the barbecue under cover. Polyester/Vinyl barbecue covers are an optional accessory that will ensure years of trouble free operation.

This warranty does not cover the purchaser or any other person for damage, malfunction or loss due to the following:

- Lack of maintenance, abuse, neglect, misuse, accident or improper installation of this appliance.
- Scratches, dents, corrosion or discolouring caused by heat, abrasive or chemical cleaners or chipping on porcelain parts.
- Corrosion or damage caused by exposure to the elements, grease fires, insects, weather or hail.

Note: Barbecues must be covered when not in use.

- Cleaning and normal wear and tear. Service calls of this nature are chargeable.
- Rusting of cast iron plates, grills and burners.

Note: Rust should be removed by a scrub pad and the surface coated with cooking oil. See owners manual – Caring for cast iron cooking surfaces. Cooktops must be covered when not in use.

- Commercial use of the barbecue.
- Unauthorised repairs during the warranty period
- Removal or re-installation costs.
- Cracks and weathering of timber parts caused by exposure to the elements or damage by weather, heat, insects, chemicals or foods acids or juices.

### Conditions of Warranty

1. The appliance is delivered to the BeefEater distributor's service department or authorised service agent and freight charges both ways are paid by the owner. No liability is accepted for loss or damage during transit.
2. The appliance is installed by a qualified person and operated and maintained in accordance with the instructions supplied. Repairs or service must be carried out by an authorised person.
3. Installation must conform to the applicable Gas, Electrical and Building standards laid down by the local codes for your country or region.
4. No alterations or repairs have been carried out without obtaining the distributors prior consent. Such repair or any replacement does not extend the warranty period.
5. Proof of purchase together with the warranty card must be provided to verify purchase date and establish the warranty period. Only the original purchaser is covered under this warranty.
6. The warranty period is calculated from the date of purchase only.
7. Where this warranty is inconsistent with any state laws, the statutory rights of the purchaser shall prevail.
8. Parts installed from other manufacturers' products will void this warranty.